UNIVERGE®
SV9300
COMMUNICATION SOLUTION

Thailand Unified Communications Vendor of The Year 2015

"The SV9300 will grow with your business".

Smart communications for Small and Medium Businesses

The UNIVERGE SV9300 Communications Server is a robust, feature -rich, Unified Communications solution that is ideal for small and medium -sized businesses. With its fully integrated Unified Communications capabilities the SV9300 will empower your users, allowing them to communicate in new and exciting ways. A complete solution with video and audio conferencing, messaging, directory, presence, contact centre, soft phones and mobile clients.

The UNIVERGE SV9300 offers:

- A powerful IP communications platform with integrated Unified Communications and mobility.
- The ability to seamlessly mix and match IP telephony and traditional services.
- An easy to use web based management tool for day to day moves, adds and changes.
- Integration to existing corporate directories to allow automatic provisioning of phones and UC features.
- Stackable chassis architecture, designed for both head -oce and multi -site deployments.
- Advanced survivability options for business continuity.

Communication Server

SV9300 Single CPU Chassis (1U)

SV9300 Dual CPU Chassis (2U)

Gateway Chassis (2U)

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Empowering the
Smart Enterprise

Redefining Enterprise Communications

The smart enterprise innovates by leveraging the best and most current information technologies, tools, and products. NEC has created a full set of unified communications and collaboration applications that operate in conjunction with our telephony products, acting together as part of a fully converged easy-to-use IT solution.

Maintain IT more efficiently

The user-friendly management interface streamlines system administration, giving your IT department one personalized portal to administer the entire communications system – Voice, Unified Communications, and Voicemail – all from one central location. The SV9300 meets all the needs of today's IT manager for operational efficiency, security and IT governance.

Unified Communications

At a glance

- Presence
- Call Control
- Instant Messaging
- Group Chat
- Mobility
- Collaboration
- Voice/Video Conferencing
- Microsoft® Outlook® 2010/2013 presence integration
- Organization/skill search · Multiple ringing of devices
- Move call among multiple devices

Mobile office

For flexible calling options, pair up your mobile with the Bluetooth deskphone adapter:

- Bluetooth adapter provides a collaboration between a smartphone and your deskphone
- Seamlessly continue a call started on your deskphone on your mobile

Introducing mobile integration

Combining WiFi, Fixed Mobile Convergence (FMC) and smartphone technology, the NEC Mobile Integration is a sophisticated solution offering users seamless access to a variety of networks across the premises of an organization.

- Single Number Reach – Provide colleagues and customers with a single phone number
- Unified Voice Messaging – No need to check multiple voicemail boxes for messages
- Seamless Roaming – Use a smartphone to easily transfer calls from the business's Wi-Fi network to a cellular network, and back again
- Enterprise Dialing – Use a smartphone to make station-to-station or external calls

Larger sites & campuses

Ideal for campuses and other large premises environments, WiFi handsets have advanced wireless features for organizations on the go.

- Seamless roaming within multiple business locations
- Cost reduction through simpler IT management
- Multi-line operation

On your premises

For the ultimate devices for voice, text messaging and in-house mobility - the SV9300's IP DECT wide ranging portfolio includes:

- Security features including Man Down, Location Detection capabilities, SOS and more
- Latest CAT-iq technology combining DECT and WiFi technology for data access on the move
- Robust handsets for tougher environments

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Making Calling Exciting

Freedom of choice and personalization ensure
a smart work environment

Call from your desk phone

For those interested in keeping handsets stationary: NEC's innovative desktop endpoint design is intended to deliver maximum deployment flexibility, while a wide range of choices allow for multiple combinations that fit any and all business niches or personalization requirements.

UNIVERGE® Desktop Telephones make office life better

- **Wide range of choices** – choose from IP or digital, 2-line keys to 32+ or DESI-less, grayscale, color or touch-screen display, custom keypads, plus more
- **Customizable function keys** – can be adapted to the exact individual requirements of your business
- **User-friendly interface** – little or no staff training required
- **Bluetooth connection adapter** – enables users to receive and place calls through either their smart device or desktop telephone

UNIVERGE® Softphone : SP350

Enabling communication and access to information in real time

SP350 SoftPhone embeds voice communication into established business processes to bring employees the instant communication and information they require. This versatile communications tool offers an extensive array of high-quality video, audio, voice and text features.

The SP350 SoftPhone is a multimedia IP phone installed on a personal computer or laptop. It delivers high-quality voice communication using a USB-connected headset/handset. Employees can use it as a primary desktop telephone, as a supplemental desktop telephone or as a remote/telecommuting device.
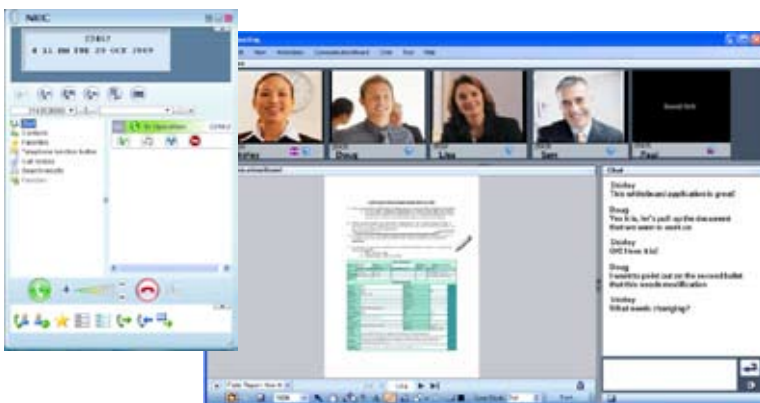
UC for Enterprise Attendant & NEC's UT880 takes it to the next level

Businesses need a cost-effective attendant console that makes their workers more efficient while improving their customer service. NEC's UCE Attendant was designed specifically to optimize business performance and boost a business's standard of service.

- A full seven-inch color display with four-finger multi-touch capabilities
- UNIVERGE Multi-Line client that emulates any NEC telephone
- Open interface for application development
- Supports SV9300 platform voice functionality and hands-free speakerphone
- Integrated Bluetooth capability
- Built-in camera for video conferencing
- Multiple login support USB port

Advanced Features

- Optimal call management through a customizable, intuitive user interface
- Presence-enabled directory that seamlessly integrates with corporate directory data
- Screen-pops provide valuable customer information even before a call is answered
- Skills-based directory search to quickly find the person most suitable to assist the caller
- A cost-effective way to increase attendant productivity
- Intuitive on screen call control with flexible routing
- Seamless integration of presence-enabled directory with
- click to call, e-mail, SMS and IM
- Optional threat recording, 911 alerts, on-call schedules, message taking and procedure management
- Integrates with popular contact and CRM applications as well as Microsoft® Outlook®

The SV9300 meets all your communications needs

Operating conditions

Operating conditions	
Operating temperature	0°C ~ 40°C
Humidity	20 ~ 90% RH (non-condensing)

Dimensions	Width	Height	Depth	Weight
SV9300	430mm	43mm	400mm	5kg
Expansion Chassis	430mm	88mm	400mm	8.2kg

Units

Units	1	2	3	4			System Maximum (50) Standalone	Remote
Chassis (2RU)	1	2	3	6	9	12	Standalone	Remote
Blade slots	6	12	18	36	54	72	72	900
Physical connections	96	192	288	576	864	1152	1152	2048
Virtual / IP connections	1536			2048		2048	2048	2048

Trunks : Up to 512 Ports

IP trunks

	1	2	3	4			System Maximum (50) Standalone	Remote
IP trunks (P2P) channels	512					512	512	512
IP trunks (SIP) channels	100			200	300	400	400	512

Digital & Analogue Trunks

	1	2	3	4			System Maximum (50) Standalone	Remote
PRI ISDN channels (23B+D)	96	192	288	504		504	512	504
PRI ISDN channels (30B+D)	93	186	279	496		496	512	496
BRI ISDN channels	48	96	144	256		256	512	256
Analogue (COT / PSTN)	48	96	144	288	432	512	512	512
Analogue (DID / E&M)	24	48	72	144	216	288	288	512

Stations : Up to 1,536 Ports

IP phones

	1	2	3	4			System Maximum (50) Standalone	Remote
UNIVERGE DT800 / DT700 series / SP350	1024			1536			1536	1536
IP DECT								
3rd party SIP	512			1024			1024	1024

Digital phones

	1	2	3	4			System Maximum (50) Standalone	Remote
UNIVERGE DT400 / DT300	96	192	288	576	864	1152	1152	1536
DSS consoles	32						32	32

Analogue phones

	1	2	3	4			System Maximum (50) Standalone	Remote
SLT (-24V)	96	192	288	576	864	1152	1152	1536
SLT (-48V)	24	48	72	144	216	288	288	1536

Telephones for every work situation – IP DECT, WiFi & Terminals

DECT Phone — DT400 / DT800 : Digital Phone & IP Phone

Business boosting applications – Extend your communication

UC & C · Call Management · Unified Messaging · Contact Center · Attendant · Management